

# Brokerage and Fee for Service

as at 1/03/2024

MayShaw

Health and Aged Care for Living

## Service and Support Costs

This will include the cost of direct service provision.

Service Type	Weekdays 6:00am to 8:00pm	Weekdays A/Hr's 8:00pm to 6:00am	Saturday	Sunday	Public Holiday
Home Support Worker	\$70.00 / hr	\$87.50 / hr	\$105.00 / hr	\$140.00 / hr	\$175.00 / hr
Garden / Mtc	\$70.00 / hr	N/A	N/A	N/A	N/A
Nursing	\$133 / hr	\$166.25 / hr	\$199.50 / hr	\$266 / hr	\$332.50 / hr
Nursing 30 minutes	\$85	\$106.25	\$127.50	\$170	\$212.50

**\*\* Please note : other than nursing, the minimum visit is 1 hour.**

### Travel Fee

Due to the large area of coverage and the remoteness of some customers, travel will be charged at the current rate of \$1.30 / km for customers. This travel fee covers the Home Support workers cost of travelling to and from the consumers home. Travel with or on behalf of the consumer will also attract a fee of \$1.30 per km.

### Late Service Cancellation Fee

Services declined, cancelled or rescheduled with less than 24 hours notice will be charged at the cost of the scheduled service. Noting that our office hours are Monday-Friday, 8am - 4pm, if you wish to cancel a Monday visit without charge, please contact us prior to close of business, Friday.

### Scheduled Service Times

Please be aware that a 60 minute 'grace period' is required to allow for unexpected changes. Our team will always call you, should this exceed 60 minutes. Please allow this time either side of your visit.



## Contact us

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